We are on the Move!

Effective September 16, 2022, **G&A Lock & Security,** as a Division of Knell's is consolidating its satellite locations at 125 Union Street (*Waterloo*) and 249 Edinburgh Road North (*Guelph*) into one main location at 2090 Shirley Drive (*Kitchener*). We are excited about bringing our business under one roof, at a location that we believe is centralized to service our communities of Cambridge, Guelph, KW and surrounding areas. With an established mobile team of technicians, we provide onsite service and installations that we will now be able to do at an even greater level. This centralized approach will allow us to stay focused on where our attention is needed most.

We will focus our business efforts on servicing contractors, the trade sector, business owners, public institutions, manufacturing, multi-dwelling units, and maintenance professionals.

As we transition over the coming months to make this move, we will continue to operate our business activities 8:00am to 5:00pm, however our **retail store** hours will be revised as follows, effective **June 6, 2022:**

Monday	8:00am – 4:00pm
Tuesday	8:00am – 4:00pm
Wednesday	8:00am – 4:00pm
Thursday	8:00am – 4:00pm
Friday	CLOSED

While we are excited to make this move and see potential for us to be even better and stronger, we do recognize that this will impact you, our valued customer. How we have interacted and conducted our business together over the years may look different going forward, but we are committed to do our best to continue to support our customers and acknowledge that our new centralized model and approach may not suit everyone.

- **September 15, 2022** - will be the last official day we operate Retail Stores as we transition away from offering retail services
- **September 19, 2022** - will start to operate out of 2090 Shirley Drive (*Kitchener*) in our new model and focused service approach

We thank you for your business, the relationship we have created and invite you to reach out if you have questions.

Steve Uhrig
Operations Manager

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